## **AGILE COACHING**



#### **DURATION**

In Person 3 days
LiveOnline 5 sessions of 4.5 hours

#### **CERTIFICATION**

The ICAgile Certified
Professional- Agile Coaching
(ICP-ACC) certification is granted
on the successful completion of
this course. This certification is
part of the ICAgile Agile Team
Coaching Track along with our
Agile Team Facilitation course.
We offer the complete ICAgile
Agile Team Coaching Track for
those looking to become an
ICAgile Certified Expert in Agile
Coaching (ICE-AC).





#### **PDUs**

This course will contribute 21 PMI® professional development units (PDUs) towards your chosen certification (10 Power Skills, 4 Business Acumen and 7 Ways of Working).



# ARE YOU AN EXPERIENCED AGILE PRACTITIONER LOOKING TO BUILD YOUR SKILLS AND MINDSET TO BE AN EFFECTIVE AGILE COACH IN TODAY'S RAPIDLY EVOLVING BUSINESS LANDSCAPE?

In a world where change is constant and adaptability is paramount, the role of an Agile coach has never been more critical. Our Agile Coaching course provides an in-depth understanding of Agile coaching, including the skills and knowledge needed to guide teams towards high performance, deliver value to stakeholders, and promote a culture of continuous improvement. The program is deeply experiential, immersing you in hands-on exercises to reinforce coaching theory. This program will provide you with everything you need to be an effective coach and mentor and bring the best out of the individuals and teams you support. and features of a product or initiative.

#### **LEARNING OUTCOMES**

During this course you will learn about:

- · The mindset and role of the Agile Coach.
- Developing Agile coaching stances such as teacher, mentor and coach.
- Professional coaching skills such as active listening, powerful questioning and feedback and integrating them into a coaching conversation.
- Supporting Agile mindset shifts and role transitions.
- The importance of creating and facilitating an Agile Coaching Agreement and Coaching Alliance.
- How to startup and grow high-performance Agile teams through effective coaching.
- Techniques to handle conflict and dysfunction.



# AGILE COACHING

#### **INTENDED FOR**

#### This course is aimed at:

- Agile Coaches, Scrum
   Masters, Product Owners,
   Project Manager, and other
   Agile team members
   interested in building their
   professional coaching,
   mentoring and teaching skills.
- Executives and leaders interested in creating an Agile culture in their organization.
- Anyone interested in becoming an Agile coach or enhancing their Agile coaching skills.

#### **PREREQUISITES**

This is an advanced Agile course designed for experienced agile practitioners who are looking to build their coaching and mentoring skills. To get the most out of this course, you will need at least 12 months working experience in Agile approaches and have completed our Agile Team Facilitation course to cover the facilitation stance or possess equivalent experience and skills.

#### CONTENT

#### Topics and exercises covered in the course include:

#### **Agile Coaching Defined**

#### Coach as a Teacher

- · Delivery Mechanisms
- Making Learning Stick
- · Feedback and Radical Candor

#### **Agile Coaching Mindset**

- · Mindfulness and Emotional Intelligence
- Agile Coaching Stance
- · Agile Coaching Ethics

#### **Professional Coaching Skills**

- · Rapport and Presence
- Active Listening
- · Powerful Questions

#### **The Coaching Conversation**

· Arc of the Coaching Conversation

#### **Agile Mindset Shifts and Role Transitions**

- Individual Change Cycle
- · Coaching for Resistance

#### **Foundational Team Coaching**

- Systems View & Observation
- Clean Language

### **Coaching Agreements and Alliances Key Mentoring Skills**

Mentoring Conversation

#### **Coaching Towards High Performance**

- Coaching Tuckman
- Team Development
- · Team Liftoff
- · Team Health and Impediments

#### **Handling Conflict and Dysfunction**

